

# 1. General

1.1 These terms and conditions are additional to GB Energy Supply's [standard terms and conditions](#) for supplying electricity and/or gas to domestic customers.

1.2 Terms and Conditions specific to your fixed term tariff, including product name, prices and duration can be found in the terms and conditions provided to you when you applied to switch to GB Energy Supply or changed your tariff. Information will have also been provided to you in your Welcome Pack.

1.3 This tariff is only available to customers who:

1. 1.3.1 Are domestic customers
2. 1.3.2 Have an electricity meter that is either a single or two rate meter
3. 1.3.3 Pay for electricity and gas supplied by direct debit

1.4 At the end of the fixed tariff period or at any time during the tariff period if you cease to meet the eligibility criteria above we will transfer you to our Premium Energy Saver Variable. We will write to you before the tariff ends to advise you of your options.

1.5 During the fixed term of this Agreement the price you pay will be fixed at the current prices for your area and meter type applicable at the date you signed your agreement.

1.6 If you move house during the fixed price term you may be able to transfer this tariff with you providing that:

1. 1.6.1 You give us at least 28 days notice of the date of your move and,
2. 1.6.2 You still meet the eligibility criteria above

1.7 If you chose to terminate your Agreement with us at any time during the fixed term an exit fees may be payable. Please refer to the Terms specific to your tariff.

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