

## Tariff name: GB Price Protect July 2020 tariff (“Tariff”). Additional tariff terms and conditions (“Tariff Terms”)

1. These additional terms and conditions are in addition to (and do not replace) the GB Energy: General Terms and Conditions for Domestic Customers (the “General Terms”). However, if there is any conflict between these Tariff Terms and the General Terms, these Tariff Terms will take precedence.
2. Words and expressions defined in the General Terms have the same meaning where used in these Tariff Terms.
3. The Tariff is subject to availability and may be withdrawn at any time. The Tariff will not apply to the supply of energy to the address unless and until:
  - a) you have requested this Tariff, and
  - b) we have agreed to supply you on this basis.
4. In order to take up and remain on the Tariff, you must:
  - a) pay for our Charges by monthly Direct Debit only,
  - b) sign up to dual fuel services (Gas and Electricity) or Electricity only.
  - c) be a domestic customer for the supply of dual fuel services (Gas and Electricity) or Electricity only from GB Energy;
  - d) have an electricity meter which is either a single, Smart or two Economy 7 meters (Smart functionality may not supported with this Tariff).
5. Under the Tariff, the unit price you pay for the supply of energy to the address and any normal standing charges will, subject to paragraphs 9, 10 and 11 below, remain unchanged from the 27 April 2017 to 31 July 2020.
6. Prices and other information relating to the Tariff are set out in the Tariff Information Labels available at the following locations depending on delivery provider: -
  - a. Our Products Page/Co-Operative Energy<sup>1</sup> for Co-op Energy products, and
  - b. Tariff Terms and Conditions for GB Energy products<sup>2</sup>.

These prices vary according to the area of the address and the type of meter you have and may change if your area or meter type changes.

7. We will honour the prices fixed under the Tariff unless prevented from doing so by the actions or requirements of any governmental or regulatory authority. As VAT is added to our Charges, any increase (or decrease) in the rate of VAT will also change the amount you pay.
8. You may cancel the Tariff and/or change supplier without incurring a cancellation charge if you request to leave or switch to another provider on or within 49 days before your fixed term supply contract end date (See Clause 5). If before 12 June 2020 you change your Tariff or supplier for gas and electricity only we may apply a Termination Fee of £30 per fuel. You agree to make

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<sup>1</sup> <https://www.cooperativeenergy.coop/why-us/our-products/>

<sup>2</sup> <https://www.gbenergysupply.co.uk/tnc-tariff/> <https://www.gbenergysupply.co.uk/prices>

payment for any Termination Fee and agree that any Termination Fee can be made via Direct Debit.

9. Once we have agreed to supply you under the Tariff, it may not be possible for you to switch back to a specific tariff that you previously received from us (or any other supplier). Similarly, if you cancel the Tariff, it may not be possible for you to switch back to this tariff.
10. If you move address, you may not transfer the Tariff but you can choose to switch back to the product once you have moved into your new address if the Tariff remains open.
11. If you fail to provide two consecutive meter readings, default on any payments due in relation to your supply or otherwise cease or fail to comply with any of these Tariff Terms or the General Terms, we may transfer you to our standard variable rate tariff.
12. We will contact you approximately 6 weeks before 31 July 2020 to inform you of our tariffs that are available after that date and your options in respect of these tariffs. Unless another tariff is agreed with you or you change supplier, you will be moved onto our standard variable rate tariff.
13. **Tariff Specific eligibility criteria: -**
  - a. The Tariff is available with online billing only.
  - b. The Tariff is available to new and existing GB Energy Domestic Customers.
  - c. A Termination Fee on your existing Tariff for existing Domestic Customers on a current fixed term Tariff will be applicable on or within 49 days before your fixed term supply contract end date (See relevant Product term webpages in footer for links<sup>3</sup> for terms and conditions of your existing Tariff).
  - d. You cannot be supplied on the Tariff if you take your supply of energy through a prepayment meter.
  - e. You may lose Smart functionality if you have a Smart meter.

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<sup>3</sup> <https://www.cooperativeenergy.coop/why-us/our-products/>

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