

Tariff name: GB Sunshine and Fix Apr 2018 v2 tariff (“Tariff”). Additional tariff terms and conditions (“Tariff Terms”)

1. These additional terms and conditions are in addition to (and do not replace) the GB Energy Supply: General Terms and Conditions for Home Customers (the “General Terms”) , which can be found at www.gbenergysupply.co.uk/tnc. However, if there is any conflict between these Tariff Terms and the General Terms, these Tariff Terms will take precedence.
2. Words and expressions defined in the General Terms have the same meaning where used in these Tariff Terms.
3. The Tariff is subject to availability and may be withdrawn at any time. The Tariff will not apply to the supply of energy to the address unless and until:
 - a) you have requested this Tariff;
 - b) we have agreed to supply you on this basis and,
 - c) if you are transferring from another supplier; we have become registered as the supplier of energy to the address.
4. In order to take up and remain on the Tariff, you must:
 - a) pay for our Charges by monthly Direct Debit;
 - b) sign up to dual fuel services (Gas and Electricity) or Electricity only.
 - c) be a domestic customer for the supply of dual fuel services (Gas and Electricity) or Electricity only from Co-operative Energy;
 - d) have an electricity meter which is either a single, Smart or two Economy 7 meters (Smart functionality not supported with this Tariff).
5. Under the Tariff, the unit price you pay for the supply of energy to the address and any normal standing charges will, subject to paragraphs 9, 10 and 11 below, remain unchanged from the 16 February 2017 to 30 April 2018.
6. Prices and other information relating to the Tariff are set out in the Tariff Information Labels available at www.gbenergysupply.co.uk/prices. These prices vary according to the area of the address and the type of meter you have and may change if your area or meter type changes.
7. We will honour the prices fixed under the Tariff unless prevented from doing so by the actions or requirements of any governmental or regulatory authority. As VAT is added to our Charges, any increase (or decrease) in the rate of VAT will also change the amount you pay.
8. You may cancel the Tariff and/or change supplier without incurring a cancellation charge if you request to leave or switch to another provider on or within 49 days before your fixed term supply contract end date (See Clause 5). If before 12 March 2018 you change your Tariff or supplier for gas and electricity only we may apply a Termination Fee of £30 per fuel. You agree to make payment for any Termination Fee and agree that any Termination Fee can be made via Direct Debit.
9. Once we have agreed to supply you under the Tariff, it may not be possible for you to switch back to a specific tariff that you previously received from us (or any other supplier). Similarly, if you cancel the Tariff, it may not be possible for you to switch back to this tariff.

10. If you move address, you may not transfer the Tariff but you can choose to switch back to the product once you have moved into your new address if the Tariff remains open.
11. If you fail to provide two consecutive meter readings, default on any payments due in relation to your supply or otherwise cease or fail to comply with any of these Tariff Terms or the General Terms, we may transfer you to our standard variable rate tariff.
12. We will contact you approximately 6 weeks before 30 April 2018 to inform you of our tariffs that are available after that date and your options in respect of these tariffs. Unless another tariff is agreed with you or you change supplier, you will be moved onto our standard variable rate tariff.
13. **Tariff Specific eligibility criteria: -**
 - a. The Tariff is available with either paper or online billing.
 - b. The Tariff is available to new and existing Co-operative Energy Domestic Customers. A Termination Fee on your existing Tariff for existing Domestic Customers on a current fixed term Tariff will be applicable on or within 49 days before your fixed term supply contract end date (See www.gbenergysupply.co.uk/tnc for terms and conditions of your existing Tariff).
 - c. You cannot be supplied on the Tariff if you take your supply of energy through a prepayment meter.
 - d. You will lose Smart functionality if you have a Smart meter.
14. **Competition / Voucher Specific eligibility criteria: -**
 - a) All customers (existing and new) who sign up to the Tariff are eligible to enter once per account a prize draw competition to win one of five holiday vouchers worth £1,000 each to be used at Midcounties Co-operative Travel under these terms and conditions.
 - b) To enter, the Customer must provide a valid email address and a valid telephone number so that we may notify potential competition winners.
 - c) Customers on the Tariff must enter the competition online via our website by clicking on the link supplied to them via email upon coming on supply.
 - d) Competition prize draw will take place on 31 July 2017.
 - e) Winners will be notified week commencing 31 July 2017 via telephone, once notified the voucher will be issued via Recorded Delivery to the lead Customers address.
 - f) If Co-operative Energy is not able to make contact with you by 31 August 2017 to confirm you are a winner, then Co-operative Energy and / or Midcounties Co-operative Travel reserve the right to enter your voucher back into the competition to be drawn by week commencing 04 September 2017. Co-operative Energy and / or Midcounties Co-operative Travel accept no liability for failed customer contact and / or customer contact after 31 August 2017.
 - g) Closing date for prize draw competition entry is 01 May 2017, after this date then no further entries to the competition will be permitted.
 - h) No responsibility or liability can be accepted for entries not received for whatever reason.

- i) The promoter reserves the right to cancel or amend the prize draw and these terms and conditions without notice.
- j) The winner of each voucher agrees to the use of his/her name and image in any publicity material. Any personal data relating to the winner or any other entrants will be used solely in accordance with current [UK] Data Protection legislation and will not be disclosed to a third party without the entrant's prior consent.
- k) The winner's names will be available 28 days after closing date by sending a stamped addressed envelope to the following address: Co-operative Energy, Energy House, Athena Drive, Leamington Spa, CV34 6RQ Ref. Co-op Sunshine & Fix April 2018 tariff winners.

Voucher redemption terms and conditions:

- l) Co-op Sunshine & Fix April 2018 winning holiday voucher can be redeemed against any new packaged holiday booking. The holiday booking must be made through Midcounties Co-operative Travel and is not accepted by any other Co-operative Society. The address on the voucher must match that of the lead name's address on the booking to qualify. The value of the voucher is per booking and not per person and is limited to one voucher per booking. Voucher cannot be redeemed against any foreign currency or currency card services.
- m) Voucher is non-transferable and in the event of cancellation where there is an applicable refund, the refund up to the value of the voucher, will be in the form of another voucher as there is no cash equivalent available. The original voucher must be presented in a Midcounties Co-operative Travel branch, no copies of the voucher will be accepted. Alternatively, for bookings made via the call centre or website the voucher can be posted to Administration Department Midcounties Co-operative Travel, 62 Wolverhampton Street, Walsall, WS2 8DD. Your booking reference, lead name and departure date must be provided in order for us to verify the voucher and apply it to your booking. The Co-operative Travel voucher cannot be used towards a deposit and can only be used against the holiday balance. Midcounties Co-operative will not be held responsible for lost, stolen or damaged vouchers therefore, customers are recommended that when posting a voucher to us this is sent by recorded delivery. A surcharge applies to all credit card transactions. The voucher is valid for bookings made by 16th January 2018.
- n) Entry into the competition will be deemed as acceptance of these terms and conditions.